

	<h1>QUALITY MANAGEMENT</h1>	<p>Anexo 2 Rev. 01 Fecha: 15/09/2021 Pág. 1 de 1</p>
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**NOVATRONIC SISTEMAS, S.L.** is a company based in Bilbao (Bizkaia), specialized in the distribution and assembly of electronic supplies, software and industrial hardware.

For the provision of these activities, **NOVATRONIC SISTEMAS, S.L.** has the technical capabilities to manage those products that meet market demands and our customer's needs. These, together with the work of highly specialized and qualified personnel in the sector, made NOVATRONIC SISTEMAS, S.L. in a company with wide projection both in the national and international market.

In this regard, our product management activities, the quality commitment to our customers, the management of products adapted to their needs, and compliance with the applicable legislation in all our activities, is the key goal of the organization, and for all these reasons, the Management (Board) establishes the following commitments:

- To implement the necessary measures for preventing and/or eliminating all the factors that have a negative impact on the quality of the products and services provided by **NOVATRONIC SISTEMAS, S.L.**, or that imply business risks, both for the company's employees and/or for third-parties being involved with the activities provided by our organization.
- To guarantee compliance with the legislation and regulations applicable to our activity, and principally, to those related to our products specifications, as well as any other requirement, which without being mandatory, is considered as a commitment by **NOVATRONIC SISTEMAS, S.L.**
- To encourage the participation and involvement of all company employees in the operation of the Management System, and in the development and implementation of this policy, as well as providing adequate qualifications to the staff so that they can perform their activities with the highest possible level of quality and excellence.
- To promote among our partners, suppliers and customers, the compliance with all the provisions established by the company in terms of Quality.
- To include all our activities within the philosophy of the quality management, and principally those activities that directly or indirectly affect the quality of our service, or affect customer's satisfaction.
- To broadcast this policy to all employees working for this organization or on behalf of it, as well as to all those interested parties who consider it appropriate, and ensure its proper implementation at all levels of the organization

In order to achieve these commitments, the Management (Board) will establish and document real and quantifiable objectives (goals) on an annual basis.

Finally, this Quality Management is reviewed annually by the Management (Board), to ensure that its content is fully valid, is aligned with the values of the organization and is consistent with the business strategy of **NOVATRONIC SISTEMAS, S.L.**, and with our clients' expectations.

**The Management**